



“Supervising the Problem Employee”

Hosted by MLEOTA, August 20, 2026

Course Duration: 8 hours

Max. Number of Students: 35

Instructional Setting: Classroom

Instructor(s): James C. Lilley, Lieutenant, (Retired)
ICITAP Master Instructor, SC Certified Instructor, Former Patrol Sergeant, Detective Sergeant, Training Division Sergeant and Lieutenant; Critical Incident Negotiations Instructor, LE Consultant

COURSE DESCRIPTION:

This course is designed to ensure a quality presentation of supervisory skills training for Supervisors and soon to be Managers when dealing with problem employees to create a professional work environment. The course is designed to teach the skills, techniques and principles required to be a productive, diversified supervisor, leader and manager.

Topics Include:

- Overview and course introduction
- Modern Leadership Styles and common mistakes of Supervisors
- Being Part of a Team
- Motivating the Employee
- Documentation and Enforcing Policy
- Communication Skills
- Individual Values vs Agency Values
- Tabletops Exercises

INSTRUCTIONAL GOAL:

To instill professional attitudes in supervisors and soon to be managers, as well as providing them with the skills, techniques, and basic concepts of modern supervision principles. An understanding of these concepts is fundamental for supervisors to be successful as mentors, trainers, and as leaders of their agencies. A properly trained professional supervisor is one of the best weapons any law enforcement agency can have in their arsenal, as they will pass on their training and professional attitude to the younger officers. In today's litigious society, you can help to avoid unnecessary litigation due to "failure to train" or "improper training" of supervisors and officers alike, by affording your officers the proper tools and skills needed to function in modern law enforcement. Global Police Solutions, LLC is committed to our clients and believes in "Instilling professionalism through training".

Dates and Locations:

August 20, 2026

Time: 0800-1630hrs

MLEOTA

3791 Highway 468 West

Pearl, MS 39208

Course Fee: \$149

*To register online, or for more
information on Global Police Solutions,
please visit our website at:
www.globalpolicesolutions.com*

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"Meeting The Needs For Professional Police Training"

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