The Mississippi Forensic Laboratory (MSFL) is seeking to procure preventative maintenance services and a software plan from AB Sciex for two 3200 Q Trap instruments.

1. **Personal and Professional service offered in the contract: AB Sciex 3200 QTRAP Preventative Maintenance Service Agreement**

<table>
<thead>
<tr>
<th>Qty</th>
<th>Coverage Type</th>
<th>Model Type/Serial Number</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Assurance 2PM</td>
<td>3200 Q TRAP/AF16110805</td>
<td>$77,794.14</td>
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<tr>
<td>1</td>
<td>Software Plus Plan</td>
<td>3200 Q TRAP/AF16110805</td>
<td>$8,111.25</td>
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<tr>
<td>1</td>
<td>1PM Assurance Plan for LC DC Devices</td>
<td>EXION LC AC Pump ABDXR5771774</td>
<td>$20,938.05</td>
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<td>1</td>
<td>1PM Assurance Plan for LC DC Devices</td>
<td>EXION LC AC Pump ABDXR5771776</td>
<td>$20,938.05</td>
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</tbody>
</table>

The Mississippi Forensic Laboratory (MSFL) is seeking to procure preventative maintenance services and a software plan from AB Sciex for two 3200 Q Trap instruments. This service agreement provides critical fixes to the SCIEX propriety operation and application software used on instruments that are already in place at the MS Forensics Laboratory. The technicians and manufacturer certified to service the 3200 QTRAPS are using diagnostics software and parts certified by the manufacturer.

2. **Explanation of why the personal or professional services is the only one that can meet the needs of the Agency:**

Regular service and maintenance of this equipment is critical for ensuring that the instrument is operating properly and is able to correctly, accurately, identify and quantify unknown drugs of abuse impairment within samples. The inability to maintain or repair this instrument in a timely fashion will result in downtime and loss of production. This would contribute to unnecessarily delays in reporting of results and increase in backlog of cases. AB Sciex is the original equipment manufacturer of the 3200 QTRAP. The technicians that will service the equipment will use the latest diagnostics software and only use new or manufacturer refurbished parts certified by the manufacturer.

3. **Explanation of why the source is the only person or entity that can provide the required personal or professional service.**
Only AB Sciex parts are certified and will optimize instrument performance and reliability. All repair parts are manufactured by AB Sciex. Only AB Sciex service engineers receive continuous factory training and certification from AB Sciex. Only AB Sciex service engineers are current on the latest technology and techniques for AB Sciex products.

Only AB SCIEX service engineers have full and exclusive access to AB Sciex’s latest technical developments, repair procedures, application updates and planned maintenance.

Only AB SCIEX service engineers have full and exclusive access to AB SCIEX instrument diagnostics software.

AB SCIEX has no other authorized distributors or resellers of the service plans offered for the 3200 QTRAP in the United States.

4. **Explanation of why the amount to be expended for the personal or professional service is reasonable**

   Estimated Cost: $213,686.88

   Amount is within the expected price range of these items requested.

5. **Efforts the Agency went through to conduct a noncompetitive negotiation to get the best possible price for the taxpayer:**

   MSFL receives an established discount provided by the company. The MSFL received a 25% discount on preventative maintenance services, a 30% discount on additional software licenses and a 25% discount for validation and compliance services.

   Any person or entity that objects and proposes that the preventative maintenance agreement and software plan listed is not sole source and can be provided by another person or entity should submit a written notice to:

   Betsy M. Toles or Sonya Toaster  
   Procurement Department  
   4th Floor, Room 402  
   Jackson, MS 39216

   The notice should contain a detailed explanation of why the service is not a sole source procurement, as well as, but not limited to the following information:

   Interested Party Information

   - Contact Name, Phone Number, and email address
   - Company Website URL, if applicable
Objection to Sole Source Justification

- Interested parties must present specific objections to the Sole Source certification, including, but not limited to the following:
  a) A description of the services that Interested Party believes is comparable to the AB Sciex 3200 QTRAP Preventative Maintenance and Software Plan;
  b) An explanation of why Interested Party’s services can also meet the needs of the agency; and
  c) A list of sources from which Interested Party’s services may be procured.

- If Interested Party claims that the AB Sciex 3200 QTRAP Preventative Maintenance and Software Plan are available from a source other than AB Sciex, objection must contain a written statement from AB Sciex that the Interested Party is an authorized distributor or reseller of AB Sciex and related services.

This information should be provided no later than Friday, March 19, 2021 at 5:00 pm local time. Response may be delivered by hand, via regular mail or overnight delivery.

If after a review of the submitted notice and documents, MSFL determines that the services in the proposed sole-source request can be provided by another person or entity, then MSFL will withdraw the sole source request publication from the procurement portal website and submit the procurement of the preventative maintenance and software plan to an advertised competitive bid process.

If MSFL determines after the review that there is only one (1) source for the required preventative maintenance service and software plan, then MSFL will appeal to the Public Procurement Review Board (PPRB). MSFL will have the burden of proving that the preventative maintenance and software plan is only provided by one (1) source.