



**COMMAND  
PRESENCE**  
TRAINING



# De-Escalation

## Strategies for Best Possible Outcomes

De-escalation is a word that is frequently discussed by community members, politicians, and the media, but it is rarely defined and often misunderstood. This course empowers participants to have intelligent, evidence-informed conversations with the public and provides valuable tools for engaging with people in crisis. Not all situations can be “de-escalated,” but this course focuses on tools to help achieve the best possible outcomes.

Through guided discussions, small group exercises and practical tools, participants will:

- Explain the truths of de-escalation to members of the public
- Learn to self-regulate their emotions in high stress environments
- Explore the foundational elements of all human mental functions (thoughts, emotions, behaviors)
- Learn effective tools for dealing with persons in crisis
- Explore response tactics for best possible outcomes

### Who Should Attend?

Sworn Personnel, Correctional Officers, Dispatchers, Trainers, Supervisors, and Investigators

**Host:** MLEOTA  
**Date:** April 16, 2024  
**Time:** 8 AM – 5 PM  
**Location:** MLEOTA  
 3791 HWY 468 West  
 Pearl, MS 39208  
**Cost:** \$179 (for group pricing see below link)  
**Registration:** <https://bit.ly/40Cd2Yx>



### Contact Us!

(833)LE-TRAIN

info@commandpresence.net

Click on the code to the right to see our entire training schedule

